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PT1104	1100		OR CLEAN	Total Line Count for System Code 1100 :	3	Cause-Reason
Work Order #	Line#	Close Date	Employee#	Description of Work		SCHEDULED SERVICE
1910988	1	06/14/2019	815	INTERIOR CLEANCOMPLETED		
						SCHEDULED SERVICE
1808880	1	06/08/2018	658	INTERIOR CLEANCOMPLETED		
						SCHEDULED SERVICE
1817854	1	08/16/2018	821	INTERIOR CLEANCOMPLETED		
PT1104	1200	COOLI	NG SYSTEM	Total Line Count for System Code 1200 :	2	Cause-Reason
Work Order #	Line#	Close Date	Employee#	Description of Work		OPERATOR COMPLAINT
1300306	3	01/14/2013	746	check coolant system		
						OPERATOR COMPLAINT
1804689	4	03/26/2018	746	REPLCD RADIATOR FANS		
PT1104	1201	TROUE	BLESHOOT COOLING	SYS Total Line Count for System Code 1201 :	3	Cause-Reason
Work Order#	Line#	Close Date	Employee#	Description of Work		OPERATOR COMPLAINT
1804689	1	03/26/2018	746	TROUBLESHOOT COOLING SYSTEM		
						OPERATOR COMPLAINT
1308799	2	07/24/2013	746	TROUBLESHOOT COOLING SYSTEM-CHECK SYSTEM		
						OPERATOR COMPLAINT
1308799	4	07/24/2013	813	DIAGNOSE- AC FAN INOP (WARRANTY)-DROVE TO FORD FOR RE	PLCMNT	
PT1104	1204	FAN M	OTOR REPL	Total Line Count for System Code 1204 :	3	Cause-Reason
Work Order #	Line#	Close Date	Employee#	Description of Work		SCHEDULED SERVICE
1818502	5	09/04/2018	746	A/C FAN CANT CHARGE -ORDERED AGAIN- INCOMPLETE		
						OPERATOR COMPLAINT
1710189	3	11/27/2017	679	R/R RADIATORUSED PT1101 RADIATOR DOWN FOR ACWAITIN	G ON PARTS	
						SCHEDULED SERVICE
1818502	4	09/04/2018	746	A/C FAN AND ENGINE BELTY ON ORDER - INCOMPLETE		
PT1104	1205	RADIA	TOR REPAIR	Total Line Count for System Code 1205 :	1	Cause-Reason
Work Order#	Line#	Close Date	Employee#	Description of Work		MECHANIC DEFECT
1308799	3	07/24/2013	746	COOLANT FAN NEEDS TO BE REPLCD-POO		
PT1104	1207	COOLI	NG SYS LEAKS REPAI	Total Line Count for System Code 1207 :	2	Cause-Reason
Work Order #	Line#	Close Date	Employee#	Description of Work		SCHEDULED SERVICE
1818502	8	09/04/2018	746	START REPALCE A/C FAN BUT WAS WRONG AGAIN -ON ORDER		
						OPERATOR COMPLAINT
1804689	6	03/26/2018	783	COOLANT LEAKING @HEATER HOSE DISTRIB HOUSINGREPAIR	OFD.	

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BUS# SY	S Code	SYS C	ode Description			
PT1104	1211	SURG	E TANK REPL	Total Line Count for System Code 1211:	1	Cause-Reason
Work Order #	Line#	Close Date	Employee#	Description of Work		OPERATOR COMPLAINT
1803473	3	03/07/2018	783	RR COOLANT TANK AND CAP PRESSURE TEST WAITING FOR VAL	VE COVER	RGASKET
PT1104	1215	THER	MOSTATS REPLACE	Total Line Count for System Code 1215:	1	Cause-Reason
Work Order #	Line#	Close Date	Employee#	Description of Work		OPERATOR COMPLAINT
1804689	5	03/26/2018	746	REPLCD THERMOSTATOVER HEATINGNEED TO CK SYSTEM		
PT1104	1300	AIR C	OND\HEATING SYSTEM	Total Line Count for System Code 1300 :	7	<u>Cause-Reason</u>
Work Order #	Line#	Close Date	Employee#	Description of Work		SCHEDULED SERVICE
1818502	9	09/04/2018	746	A/C BLOWER DAMAGED -ON ORDER		
						OPERATOR COMPLAINT
1911504	2	06/21/2019	828	ADD PROPER AMOUNT OF REFRIGERANT		
						OPERATOR COMPLAINT
1412811	2	09/10/2014	747	R/R AC DRYER-CONDENSOR & EXPANSION VALVE		
						OPERATOR COMPLAINT
1607384	5	06/02/2016	823	R/R SHREDDER VALVE		
						OPERATOR COMPLAINT
1904700	2	04/11/2019	746	AC SYSTEM LEAKPART ON ORDER		
						OPERATOR COMPLAINT
1818502	11	09/04/2018	746	A/C FAN ASSEMBLY		
-						SCHEDULED SERVICE
1818502	10	09/04/2018	746	A/C BLOWER REPLACED		
1010002		00/01/2010	7 10	, , , , , , , , , , , , , , , , , , , ,		

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		3130	ode Description			
PT1104	1301	TROUE	BLESHOOT AC SYSTEM		8	Cause-Reason
Work Order#	Line#	Close Date	Employee#	Description of Work		OPERATOR COMPLAINT
1911504	1	06/21/2019	828	TROUBLESHOOT AC SYSTEMLOW REFRIGERANT		
						OPERATOR COMPLAINT
1605091	1	04/13/2016	823	NEEDS EXPANSION VALVE AND ACCUMULATOR-POO		
						OPERATOR COMPLAINT
1517917	2	12/28/2015	795	TROUBLESHOOT AC SYSTEM-LOW ON FREON-RECHARGED-FOL	JND AC CON	IDENSOR IS LEAKING-A
						OPERATOR COMPLAINT
1607384	1	06/02/2016	823	TROUBLESHOOT AC SYSTEMAC COMPRESSOR LEAKING-BLOW	VER MOTOR	RESISTOR DOES NOT V
						OPERATOR COMPLAINT
1412811	1	09/10/2014	747	TROUBLESHOOT AC SYSTEM-NEEDS:CONDENSOR, ORIFICE TU	BE, AC DRYE	ER
						SCHEDULED SERVICE
2010953	1	06/26/2020	849	T/S A/C SYSTEM - PUT -GAUGES ON AND FOUND SYTEM LOW OF	N PSI SO RE	SECIRED AND ONLY HA
						OPERATOR COMPLAINT
1607384	6	06/02/2016	823	R/R COMPRESSOR		
						OPERATOR COMPLAINT
1904700	1	04/11/2019	746	TROUBLESHOOT AC SYSTEM		
PT1104	1308	DEEDI	GERANT LEAK REPAIR	Total Line Count for System Code 1308 :	1	Cause-Reason
				Description of Work	•	OPERATOR COMPLAINT
Work Order # 1818502	13	Close Date 09/04/2018	Employee# 746	RECHARGE FREON AND CONTROL TEMP -OK		OF ERATOR COME EARLY
PT1104	1311		/APORATOR	Total Line Count for System Code 1311 :	5	<u>Cause-Reason</u>
Work Order #		Close Date	Employee#	Description of Work		OPERATOR COMPLAINT
2010953	3	06/26/2020	849	STARTED TAKING DASH APARTTO REPLACE EVAPORATOR		
						WARRANTY
1308799	5	07/24/2013	713	REPAIRS COMPLETED UNDER WARRANTY		
						OPERATOR COMPLAINT
		0010010000		INICEALLED OFFICED OCNICOLE DOVED FILLED 14/ FDFF7FD 48		
2010953	6	06/26/2020	849	INSTALLED CENTER CONSOLE DRYER FILLED W / FREEZER AI	ND COLNAT	AND TESTED ALLECM -(
						OPERATOR COMPLAINT
2010953 2010953	5	06/26/2020		INSTALLED CENTER CONSOLE DRYER FILLED W/FREEZER AI		OPERATOR COMPLAINT BOX -WIP
						OPERATOR COMPLAINT
			849		LD TO NEW	OPERATOR COMPLAINT BOX -WIP OPERATOR COMPLAINT
2010953	5	06/26/2020 06/26/2020	849	INSTSALLED NEW EVAPRATOR BOX TRANSFER PARTS FROM C	LD TO NEW	OPERATOR COMPLAINT BOX -WIP OPERATOR COMPLAINT CH SAME PARTS THEN Cause-Reason
2010953 2010953 PT1104	5 4 1312	06/26/2020 06/26/2020 A/C CC	849 849 DNDENSOR	INSTSALLED NEW EVAPRATOR BOX TRANSFER PARTS FROM C	OLD TO NEW	OPERATOR COMPLAINT BOX -WIP OPERATOR COMPLAINT CH SAME PARTS THEN
2010953 2010953	5 4 1312	06/26/2020 06/26/2020 A/C CC	849 849 DNDENSOR Employee#	INSTSALLED NEW EVAPRATOR BOX TRANSFER PARTS FROM C REMOVED DASH AND REMOVED EVAPRATOR FROM INSIDE NEI Total Line Count for System Code 1312:	OLD TO NEW	OPERATOR COMPLAINT BOX -WIP OPERATOR COMPLAINT CH SAME PARTS THEN Cause-Reason
2010953 2010953 PT1104 Work Order #	5 4 1312 Line#	06/26/2020 06/26/2020 A/C CO Close Date 12/28/2015	849 849 DNDENSOR Employee# 795	INSTSALLED NEW EVAPRATOR BOX TRANSFER PARTS FROM CREMOVED DASH AND REMOVED EVAPRATOR FROM INSIDE NEI Total Line Count for System Code 1312: Description of Work REPLC AC CONDENSOR & AC DRIER	OLD TO NEW	OPERATOR COMPLAINT BOX -WIP OPERATOR COMPLAINT CH SAME PARTS THEN Cause-Reason
2010953 2010953 PT1104 Work Order # 1517917	5 4 1312 Line# 3	06/26/2020 06/26/2020 A/C CO Close Date 12/28/2015	849 849 DNDENSOR Employee#	INSTSALLED NEW EVAPRATOR BOX TRANSFER PARTS FROM C REMOVED DASH AND REMOVED EVAPRATOR FROM INSIDE NEI Total Line Count for System Code 1312: Description of Work REPLC AC CONDENSOR & AC DRIER	ED TO SWITC	OPERATOR COMPLAINT BOX -WIP OPERATOR COMPLAINT CH SAME PARTS THEN Cause-Reason OPERATOR COMPLAINT

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DUI0# 00V	0.0-4-	0)/0.0	a da Danasintias			
	S Code		ode Description			
PT1104	1315		ISION VALVE REPL	Total Line Count for System Code 1315 :	1	<u>Cause-Reason</u>
Work Order #		Close Date	Employee#	Description of Work		OPERATOR COMPLAINT
1605091	2	04/13/2016	823	A/C EXPANSION VALVE REPLACE.		
PT1104	1316	A/C DR	RIER REPL	Total Line Count for System Code 1316:	1	Cause-Reason
Work Order #	Line#	Close Date	Employee#	Description of Work		OPERATOR COMPLAINT
1605091	3	04/13/2016	823	A/C DRIER REPLACED		
PT1104	1317	A/C SY	STEM PUMP DOWN	Total Line Count for System Code 1317:	2	Cause-Reason
Work Order #	Line#	Close Date	Employee#	Description of Work		OPERATOR COMPLAINT
1607384	4	06/02/2016	823	EVACUATE FREON		
						OPERATOR COMPLAINT
2010953	2	06/26/2020	849	RECEIVER FREON INSTALLED TO PREP TO REMOVE DASH TO	REPLACE EVA	
PT1104	1318	A/C SY	STEM RE-CHARGE	Total Line Count for System Code 1318 :	8	Cause-Reason
Work Order #	Line#	Close Date	Employee#	Description of Work		SCHEDULED SERVICE
1411962	4	08/22/2014	746	AC SYSTEM RECHARGE-OK		
						OPERATOR COMPLAINT
1607384	8	06/02/2016	823	RECHARGE SYSTEM		
	Ū	00,02,20.0	0_0			OPERATOR COMPLAINT
1818502	12	09/04/2018	746	RECHARGE FREON LEAK AT PIPE EVAPORATOR FREON OUT A		OF ETATOR COME EARLY
1010302	12	09/04/2016	740	RECHARGE FREUN LEAR AT PIPE EVAPORATOR FREUN OUT F	AND FIX LEAK	
	_					OPERATOR COMPLAINT
1919526	2	10/22/2019	849	AC NOT BLOWING COLDSYSTEM LOW ON FREONDID EVAC	, VACUUM ANI	D RECHARGEBLOWIN(
						OPERATOR COMPLAINT
1517917	5	12/28/2015	795	RECHARGE AC SYSTEM		
						OPERATOR COMPLAINT
1605091	4	04/13/2016	823	A/C SYSTEM RECHRGE		
1000001		0 1/ 10/2010	020	7,10 0 10 12 III 1120 III 102		SCHEDULED SERVICE
4000000	4	04/44/0040	740	DEDAID AG LEAK DEGLIADOE EDEGNI		SCHEDULED SERVICE
1906882	4	04/11/2019	746	REPAIR AC LEAKRECHARGE FREON		
						OPERATOR COMPLAINT
1412811	3	09/10/2014	747	ADD FREON		
PT1104	1319	A/C BE	LT REPLACE	Total Line Count for System Code 1319 :	1	Cause-Reason
Work Order #	Line#	Close Date	Employee#	Description of Work		SCHEDULED SERVICE
1818502	7	09/04/2018	746	A/C BELT REPLACED		
PT1104	1335	A/C SY	STEM VACUUM	Total Line Count for System Code 1335 :	1	Cause-Reason
				5 10 000		
Work Order #	Line#	Close Date	Employee#	Description of Work		OPERATOR COMPLAINT

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	S Code		de Description			
PT1104	1400	ELECTI	RICAL SYSTEM	Total Line Count for System Code 1400 :	3	Cause-Reason
Work Order #	Line#		Employee#	Description of Work		SCHEDULED SERVICE
1207953	2	06/01/2012	736	check the electrical system		
						OPERATOR COMPLAINT
1201064	1	01/30/2012	736	electrical system-repair the flashers-ok		
						OPERATOR COMPLAINT
2018495	2	09/25/2020	800	REWIRED TO ACC		
PT1104	1401	TROUB	LESHOOT ELECTRI	CAL S Total Line Count for System Code 1401 :	5	Cause-Reason
Nork Order#	Line#	Close Date	Employee#	Description of Work		OPERATOR COMPLAINT
2018495	3	09/25/2020	849	VERIFIED ACCESSORY WIRES HOOKED UP TO A RELAYREC	HARGED BATTE	ERY
						OPERATOR COMPLAINT
1306062	1	05/20/2013	736	TROUBLEHSOOT ELECTRICALS-REPLC BATTERY		
						OPERATOR COMPLAINT
2018495	1	09/25/2020	800	TROUBLESHOOT ELECTRICALSBATTERY CHARGER WON	T STAY ON TO	CHARGE BATTERYBAT
						OPERATOR COMPLAINT
1412811	4	09/10/2014	747	RADIATOR FAN NOT WORKING-TS- R/R ACCUMULATOR PRES	SS SENSOR	
						OPERATOR COMPLAINT
2018495	4	09/25/2020	849	FOUND NO DRAW		
PT1104	1407	BATTE	RIES CHECK	Total Line Count for System Code 1407 :	1	<u>Cause-Reason</u>
Work Order#	Line#	Close Date	Employee#	Description of Work		OPERATOR COMPLAINT
1803473	5	03/07/2018	783	CHARGE AND CHECK BATTERIES		
PT1104	1408	BATTE	RIES REPLACE	Total Line Count for System Code 1408 :	6	Cause-Reason
Work Order#	Line#		Employee#	Description of Work		OPERATOR COMPLAINT
1717801	2	10/03/2017	786	REPLACE BATTERY		
						MECHANIC DEFECT
2009744	2	05/28/2020	853	REPLCD BATTERIES		
						SCHEDULED SERVICE
1916610	2	09/12/2019	849	REPLACED BATTERY		
	_					OPERATOR COMPLAINT
	5	09/25/2020	849	R/R BATTERY		
2018495	•	==:==;====	5.5			OPERATOR COMPLAINT
2018495						
	2	05/10/2016	823	R/R BATTERY		OF ENATOR COMIT EATINT
2018495 1606453	2	05/10/2016	823	R/R BATTERY		SCHEDULED SERVICE

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BUS#	SYS Code	SYS C	ode Description			
PT1104	1409	EXTER	RIOR LIGHTING	Total Line Count for System Code 1409 :	9	Cause-Reason
Work Order	# Line#		Employee#	Description of Work		SCHEDULED SERVICE
1305593	2	05/14/2013	746	REPAIRED RIGHT REAR LIGHT		
	_		- 40			SCHEDULED SERVICE
1514054	2	10/08/2015	746	REPAIR RIGHT REAR LIGHT		ODEDATOR COMPLAINT
1200221	1	07/26/2013	746	EXTERIOR LIGHTING-REPLC LEFT REAR LIGHT BULB		OPERATOR COMPLAINT
1309221	1	07/20/2013	740	EXTERIOR LIGHTING-REPLC LEFT REAR LIGHT BULB		SCHEDULED SERVICE
1310129	3	08/15/2013	736	REPAIR ENGINE LIGHT		SCHEDOLLD SLIVICE
1310129	3	00/10/2010	700	NEI AIN ENGINE LIGHT		SCHEDULED SERVICE
1600244	2	01/08/2016	746	REPAIRED RIGHT REAR LIGHT		GONIED GERMIGE
						OPERATOR COMPLAINT
1908141	2	05/01/2019	746	REPAIRED LEFT BRAKE LIGHT		
						SCHEDULED SERVICE
1303310	1	03/18/2013	770	lighting-repaired		
						OPERATOR COMPLAINT
1417676	1	12/03/2014	823	EXTERIOR LIGHTING- R/R HEADL IGHT		
						OPERATOR COMPLAINT
1908141	1	05/01/2019	746	EXTERIOR LIGHTINGREPAIRED TAIL LIGHT		
PT1104	1413	ELEC.	SYS.SWITCHES-BREA	<u> </u>	2	Cause-Reason
Work Order			Employee#	Description of Work		OPERATOR COMPLAINT
1307208	3	06/13/2013	746	CLEANED/ADJUSTED SPARK PLUGS		
1001000	0	00/00/0040	740	EANO DAMA OED, NEED DEDIG ALGO THEDMOOTAT		OPERATOR COMPLAINT
1804689	3	03/26/2018	746	FANS DAMAGEDNEED REPLCALSO THERMOSTAT		
PT1104	1418	INSTR	UMENTS & GAUGES	Total Line Count for System Code 1418:	1	<u>Cause-Reason</u>
Work Order			Employee#	Description of Work		SCHEDULED SERVICE
1901494	3	01/23/2019	746	REPAIR ALARM FOR CHECK ENGINE		
PT1104	1425	CANC	EIVER REPAIR\REPLA	CE Total Line Count for System Code 1425 :	1	Cause-Reason
Work Order	# Line#	Close Date	Employee#	Description of Work		SCHEDULED SERVICE
1108310	2	09/28/2011	746	canciever installed		
PT1104	2201	TROU	BLESHOOT STEERING	SYS Total Line Count for System Code 2201 :	2	<u>Cause-Reason</u>
Work Order	# Line#		Employee#	Description of Work		OPERATOR COMPLAINT
1200200	1	02/01/2012	736	TROUBLESHOOT STEERING SYSTEM-repair noise on turns		
						OPERATOR COMPLAINT
1912169	3	08/14/2019	849	TROUBLESHOOT STEERINGNEEDS STEERING TORQUE/AN	IGLE SENSOR-	-BOTH LOWER CONTRO

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BUS#	SYS Code	SYS Cod	de Description			
PT1104	2207	STEERIN	NG WHEEL	Total Line Count for System Code 2207 :	1	Cause-Reason
Work Order	# Line#	Close Date	Employee#	Description of Work		OPERATOR COMPLAINT
1912169	5	08/14/2019	849	REPLCD TORQUE SENSORCALIBRATE SENSORROAD TEST	ΓNEEDS ALIG	NMENT
PT1104	2210	STEERIN	NG SYS LINES/HOS	Total Line Count for System Code 2210 :	1	Cause-Reason
Work Order	# Line#	Close Date	Employee#	Description of Work		SCHEDULED SERVICE
1901494	2	01/23/2019	746	REPAIR P/STEERING OIL LEAK		
PT1104	2213	TIE ROD	REPL	Total Line Count for System Code 2213:	1	Cause-Reason
Work Order	# Line#	Close Date	Employee#	Description of Work		OPERATOR COMPLAINT
1912169	4	08/14/2019	849	REPLCD BOTH CONTROL ARMSREPLCD BOTH SIDE INNER/O	UTER TIE ROD	SNEED TO REORDER
PT1104	2306	SHOCKS	REPL	Total Line Count for System Code 2306:	2	Cause-Reason
Work Order	# Line#	Close Date	Employee#	Description of Work		SCHEDULED SERVICE
1923285	4	12/31/2019	849	STARTED REMOVVING REAR SHOCKS		
						SCHEDULED SERVICE
1923285	5	12/31/2019	849	REMVD/REPLCD REAR SHOCK		
PT1104	2400	CHASSI	S/HUBS	Total Line Count for System Code 2400 :	1	Cause-Reason
Work Order	# Line#	Close Date	Employee#	Description of Work		SCHEDULED SERVICE
1810696	5	05/22/2018	746	REPAIR ALARM FOR CHECK ENGINE		
PT1104	2500	BODY		Total Line Count for System Code 2500 :	3	Cause-Reason
Work Order	# Line#	Close Date	Employee#	Description of Work		OPERATOR COMPLAINT
1306952	4	06/08/2013	746	REPAIR SUN VISOR		
						SCHEDULED SERVICE
1810696	3	05/22/2018	746	REPAIR WASHER LEAK		
						OPERATOR COMPLAINT
1308534	1	07/13/2013	746	BODY-REPLCD PASSENGER SUN VISOR		

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BUS# SY	'S Code	SYS Code	<u>Description</u>			
PT1104	2505	WIPERS		Total Line Count for System Code 2505 :	10	Cause-Reason
Work Order #	Line#		Employee#	Description of Work		SCHEDULED SERVICE
1704392	2	03/15/2017	746	REPLC WIPERS		
4000000	•	04/44/0040	740			OPERATOR COMPLAINT
1300306	2	01/14/2013	746	replc wipers		SCHEDULED SERVICE
1824241	2	11/08/2018	746	REPLCD FRONT WIPER		SCHEDOLLD SLIVICE
	_	,				SCHEDULED SERVICE
1810696	2	05/22/2018	746	FRONT WIPERS BLADES REPLCD		
						OPERATOR COMPLAINT
1510972	1	08/25/2015	770	WIPERS- R/R FRONT W/SHIELD WIPER BLADES		
0044000	4	07/00/0000	705	D/D M/DEDO		OPERATOR COMPLAINT
2014003	1	07/28/2020	705	R/R WIPERS		OPERATOR COMPLAINT
1300306	1	01/14/2013	813	wipers-POO (part on order)		OFERATOR COMFLAINT
1000000	•	01/11/2010	0.0	mpore i de (parteir orași)		SCHEDULED SERVICE
1604207	2	03/24/2016	746	WIPERS REPLA CE		
						SCHEDULED SERVICE
1514054	3	10/08/2015	746	REPAIR HOSE WIPER		
4.404.005	0	00/40/0044	740	DEDLO WIDED DI ADEO		SCHEDULED SERVICE
1401805	2	02/13/2014	746	REPLC WIPER BLADES		
PT1104	2516		AT REPLACE	Total Line Count for System Code 2516 :	1	<u>Cause-Reason</u>
Work Order #		Close Date	Employee#	Description of Work		OPERATOR COMPLAINT
1209781	1	07/03/2012	731	floor mat replace		
PT1104	2603	FRONT R		Total Line Count for System Code 2603 :	4	<u>Cause-Reason</u>
Work Order # 1401805	Line# 4	Close Date 02/13/2014	Employee# 746	<u>Description of Work</u> REPLCD FRONT BRAKE PADS		SCHEDULED SERVICE
1401605	4	02/13/2014	740	REPLOD FRONT BRAKE PADS		SCHEDULED SERVICE
1818502	6	09/04/2018	746	FRONT BRKAES PADS REPLACE		GONEDOLLO GERVIGE
						SCHEDULED SERVICE
1514054	5	10/08/2015	746	REPLC RIGHT/LEFT FRONT BRAKE PADS		
						SCHEDULED SERVICE
1818502	3	09/04/2018	746	FRONT BRAKE PADS AT ORDER		
PT1104	2605	PARKING	BRAKE	Total Line Count for System Code 2605 :	1	<u>Cause-Reason</u>
Work Order #	Line#		Employee#	Description of Work		SCHEDULED SERVICE
1818502	2	09/04/2018	746	FRONT WIPER REPLACE		

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BUS# S	YS Code	SYS Code	<u>Description</u>			
PT1104	2800	ENGINE		Total Line Count for System Code 2800:	2	Cause-Reason
Work Order # 1307447	<u>Line#</u> 1	Close Date 06/17/2013	Employee# 746	<u>Description of Work</u> ENGINE-CHECK & SCAN FOR CODES, CK ALL VACUUM HOSES	& ELECTRIC C	OPERATOR COMPLAINT CONNECTIONS-SEND TO OPERATOR COMPLAINT
1806005	2	04/04/2018	746	T/S INJ AND PARK PLUG ON ORDER		
PT1104	2801	TROUBLE	SHOOT ENGINE	Total Line Count for System Code 2801:	10	Cause-Reason
Work Order # 1917361	<u>Line#</u> 1	Close Date 09/26/2019	Employee# 849	Description of Work TROUBLESHOOT ENGINENO ISSUES FOUNDROAD TESTE	DCKD DATA-	OPERATOR COMPLAINT -NO MISS FIRES DETEC OPERATOR COMPLAINT
1806650	1	04/06/2018	783	TROUBLESHOOT ENGINEFOUND UNPLUGGED INJECTORPI	LUGGED IN	
1306952	1	06/08/2013	746	TROUBLESHOOT ENGINE-CK ENGINE SYSTEM		OPERATOR COMPLAINT
1806005	1	04/04/2018	746	T/S ENGINE CHECK ENGINE		OPERATOR COMPLAINT
1510972	2	08/25/2015	770	TROUBLESHOOT ENGINE-SCAN ECM FOUND ACTIVE CODE FO	OR EVAP LEAK-	
1919526	1	10/22/2019	849	TROUBLESHOOT ENGINESCAN CEL FOR CODESP0442 EM	P SYSSMALL	
1912169	1	08/14/2019	849	TROUBLESHOOT ENGINENEEDS ADDITIONAL MOTOR & TRAN	NS MOUNTSC	
1307208	1	06/13/2013	746	TROUBLESHOOT ENGINE		OPERATOR COMPLAINT
1217722	1	12/19/2012	813	troubleshoot engine-road test vehicle-noise found from loose exhaus	t pipe/clamp are	OPERATOR COMPLAINT ea, removed clamp added OPERATOR COMPLAINT
1517917	1	12/28/2015	795	TROUBLESHOOT ENGINE-CODE 442/EVAP EMISSIONS LEAK-C	LEARED CODE	
PT1104	2803	NO STAR	Т	Total Line Count for System Code 2803:	4	Cause-Reason
Work Order # 2009744	<u>Line#</u> 1	Close Date 05/28/2020	Employee# 764	Description of Work NO STARTDEAD BATTERYPOO		MECHANIC DEFECT
1606453	1	05/10/2016	823	NO STARTNEEDS BATTERY		OPERATOR COMPLAINT
1717801	1	10/03/2017	786	NO START- JUMP START		OPERATOR COMPLAINT
1916610	1	09/12/2019	849	NO START JUMP START CHECKED FOR DRAIN		SCHEDULED SERVICE

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BUS# SY	'S Code	SYS C	ode Description			
PT1104	2807	INJEC ⁻	TORS REPL	Total Line Count for System Code 2807:	1	Cause-Reason
Work Order #	Line#	Close Date	Employee#	Description of Work		OPERATOR COMPLAINT
1806005		04/04/2018	746	INJECTOR REPLACED		
PT1104	2811	EXHAL	JST SYSTEM REP	Total Line Count for System Code 2811 :	2	Cause-Reason
Work Order #	Line#	Close Date	Employee#	Description of Work		OPERATOR COMPLAINT
1307208	2	06/13/2013	746	REPAIR PRESSURE SENSOR, TS ENGINE		
						OPERATOR COMPLAINT
1306952	3	06/08/2013	746	TROUBLESHOOT EXHAUST SYSTEM CODES, REPAIR		
PT1104	2812	MUFFL	ER REPL	Total Line Count for System Code 2812 :	1	Cause-Reason
Work Order #	Line#	Close Date	Employee#	Description of Work		SCHEDULED SERVICE
1314552	2	11/13/2013	770	FIX TENSIONOR		
PT1104	2813	ENGIN	E OIL LEAK	Total Line Count for System Code 2813 :	1	Cause-Reason
Work Order #	Line#	Close Date	Employee#	Description of Work		SCHEDULED SERVICE
1305593	3	05/14/2013	746	REPAIR ENGINE OIL LEAK		
PT1104	2816	ENGIN	E GASKETS/SEALS F	REPL Total Line Count for System Code 2816 :	1	Cause-Reason
Work Order #	Line#	Close Date	Employee#	Description of Work		OPERATOR COMPLAINT
1803473	4	03/07/2018	783	RR VALVE COVER GASKETS		
PT1104	2818	ENGIN	E MOUNTS REPL	Total Line Count for System Code 2818 :	1	Cause-Reason
Work Order #	Line#	Close Date	Employee#	Description of Work		SCHEDULED SERVICE
1923285	3	12/31/2019	849	INSTALLED FRONT/REAR ENGINE MOUNT		
PT1104	2819	ENGIN	E SWIT/SENS/THERM	RE Total Line Count for System Code 2819 :	2	Cause-Reason
Work Order #	Line#	Close Date	Employee#	Description of Work		SCHEDULED SERVICE
1923285	2	12/31/2019	849	INSTALLED CANISTER PURGE SUPPORT		
						OPERATOR COMPLAINT
1806005	3	04/04/2018	746	SPARKS PLUGS REPLACE		
PT1104	2828	МОТО	R WASH ENGINE	Total Line Count for System Code 2828 :	1	Cause-Reason
Work Order #	Line#	Close Date	Employee#	Description of Work		SCHEDULED SERVICE
1405659		04/28/2014	779	MOTOR WASH		
PT1104	2840	CHANG	GE OIL AND FILTER -	"ONLY" Total Line Count for System Code 2840 :	1	Cause-Reason
Work Order #	Line#	Close Date	Employee#	Description of Work		SCHEDULED SERVICE
1411962	3	08/22/2014	746	MOTOR OIL/FILTER REPLC		

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BUS#	SYS Code	SYS C	ode Description			
PT1104	2900	TRAN	SMISSION	Total Line Count for System Code 2900 :	3	Cause-Reason
Work Order	# Line#	Close Date	Employee#	Description of Work		SCHEDULED SERVICE
1301123	3	02/07/2013	746	CHECK TRANS FILTER-OK		
						OPERATOR COMPLAINT
1804689	2	03/26/2018	746	ADD TRANS FLUID		
						OPERATOR COMPLAINT
1306952	2	06/08/2013	746	ADDED OIL TO TRANSMISSION, LOW-OK		
PT1104	2901	TROU	BLESHOOT TRANSMI	SSION Total Line Count for System Code 2901 :	4	Cause-Reason
Work Order	# Line#	Close Date	Employee#	Description of Work		OPERATOR COMPLAINT
1417557	1	12/01/2014	770	TROUBLESHOOT TRANSMISSION-SCANNED ECU-DISCONNECT	MAIN HARNES	SS, CLEANED CONTACT
						OPERATOR COMPLAINT
1503335	1	03/10/2015	770	TROUBLE SHOOT TRANSMISSION		
						OPERATOR COMPLAINT
1912169	2	08/14/2019	849	TROUBLESHOOT TRANSFOUND A DOWNSHIFTRESETROAD	TESTEDOK	(
						OPERATOR COMPLAINT
1607384	2	06/02/2016	823	TROUBLESHOOT TRANSMISSIONNPF		
PT1104	2904	TRANS	SMISSION REP	Total Line Count for System Code 2904 :	1	Cause-Reason
Work Order	# Line#	Close Date	Employee#	Description of Work		OUTSIDE REPAIR
1503335	4	03/10/2015	713	TRANSMISSION REPLACED		
PT1104	2912	DRIVE	SHAFT	Total Line Count for System Code 2912 :	1	<u>Cause-Reason</u>
Work Order	# Line#	Close Date	Employee#	Description of Work		OPERATOR COMPLAINT
1417557	2	12/01/2014	770	REPAIRED LEAK-ADDED TRANS FLUID		

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BUS# S	/S Code	SYS C	ode Description			
PT1104	4000	TIRES		Total Line Count for System Code 4000 :	12	Cause-Reason
Work Order #	Line#		Employee#	Description of Work		SCHEDULED SERVICE
1824241	3	11/08/2018	746	ADJUSTED AIR PRESSURE ON ALL TIRESSENSORS NEED TO B	E CHANGED	
						OPERATOR COMPLAINT
1708363	3	05/15/2017	643	TRUCK HAD A FLAT TIREREPLCD THE TIRE		
1700E02	3	05/22/2017	679	TDID TO DEALED MOUNTED/DEDLOD ALL (4) TIDES		OPERATOR COMPLAINT
1708523	3	05/23/2017	679	TRIP TO DEALERMOUNTED/REPLCD ALL (4) TIRES		OPERATOR COMPLAINT
1211790	1	08/09/2012	746	tires-right rear tire fixed		OF ENATOR COMIT EARNY
1211730	•	00/03/2012	7-10	thes fight real the fixed		OUTSIDE REPAIR
1314552	3	11/13/2013	700	PALMERS TIRES-R/R 4 TIRES		
						OPERATOR COMPLAINT
1513921	1	10/05/2015	770	TIRES-REPAIR (2) FLAT WITH PLUGS		
						SCHEDULED SERVICE
1906882	3	04/11/2019	746	ROTATE ALL TIRES		
						OPERATOR COMPLAINT
1708523	2	05/23/2017	746	TROUBLESHOOT SENSORSTIRES NOT RECEIVED YET		
						SCHEDULED SERVICE
1717497	2	09/28/2017	746	TIRES AIR PRESSURE ADJUSTED		
	_					SCHEDULED SERVICE
1617661	2	12/21/2016	746	ROTATE ALL TIRES		001150111500501105
4704202	0	00/45/0047	740	AD ILICT AID DDECCUDE ON ALL TIDEC		SCHEDULED SERVICE
1704392	3	03/15/2017	746	ADJUST AIR PRESSURE ON ALL TIRES		OPERATOR COMPLAINT
1708523	1	05/23/2017	679	TIRESTROUBLESHOOTING LEFT TPM BADWHEEL DOES NOT I	МАТСН ОТНЕ	
PT1104	4001		REPAIR	Total Line Count for System Code 4001 :	1	Cause-Reason
Work Order # 1310129	<u>Line#</u> 2	Close Date 08/15/2013	Employee# 736	Description of Work CHECK/REPAIR TIRES		SCHEDULED SERVICE
1310129		06/15/2013	730			
PT1104	4007	LUGS	MISSING OR LOOSE	Total Line Count for System Code 4007:	1	<u>Cause-Reason</u>
Work Order #		Close Date	Employee#	Description of Work		SCHEDULED SERVICE
1417998	3	02/25/2015	746	REPLC MISSING LUGNUT		
PT1104	4012	R/F TI	RE REPLACEMENT	Total Line Count for System Code 4012 :	1	Cause-Reason
Work Order #	Line#		Employee#	Description of Work		OPERATOR COMPLAINT
2016870	1	09/02/2020	800	R/F TIRE REPLACEMENT		
PT1104	4013	L/R/O	TIRE REPLACEMENT	Total Line Count for System Code 4013 :	1	Cause-Reason
Work Order #	Line#	Close Date	Employee#	Description of Work		SCHEDULED SERVICE
WOIK OIGEI #						

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BUS# SY	S Code	SYS Co	de Description			
PT1104	5002	RADIO	3	Total Line Count for System Code 5002:	1	Cause-Reason
Work Order #	Line#	Close Date	Employee#	Description of Work		OPERATOR COMPLAINT
1808466	1	04/26/2018	27	RADIOS		
PT1104	5004	AVL I	Repairs	Total Line Count for System Code 5004:	2	<u>Cause-Reason</u>
Work Order #	Line#	Close Date	Employee#	Description of Work		OPERATOR COMPLAINT
1715846	1	08/30/2017	27	AVLREPAIRS		
						OPERATOR COMPLAINT
1108778	1	10/08/2011	705	AVL-repairs-part charge out		
PT1104	8010	TRAVE	L TIME - Road Call	Total Line Count for System Code 8010 :	4	Cause-Reason
Work Order #	Line#	Close Date	Employee#	Description of Work		MAJOR MECHANICAL BREAKDOWN
1708363	1	05/15/2017	643	TRAVEL TIME-ROAD CALLSERVICE TRUCK		
						OTHER MECHANICAL BREAKDOWN
1308799	1	07/24/2013	757	TRAVEL TIME-ROAD CALL		
1000733	•	0112-1/2010	101	TIVIVEE TIME-NOVE ONCE		MAJOR MECHANICAL BREAKDOWN
4000470	4	00/07/0040	700	TDAY/ELTIME DOAD OALL		WAJOR WECHANICAL BREAKDOWN
1803473	1	03/07/2018	783	TRAVELTIME ROAD CALL		
						MAJOR MECHANICAL BREAKDOWN
1710189	1	11/27/2017	713	TRAVEL TIMEROAD CALLTOWED TO NC SHOP		
PT1104	8011	TROUB	LESHOOT ROAD CA	<u> </u>	3	<u>Cause-Reason</u>
Work Order #	Line#		Employee#	Description of Work		OPERATOR COMPLAINT
1708363	2	05/15/2017	643	TROUBLESHOOT ROAD CALL		
						OPERATOR COMPLAINT
1803473	2	03/07/2018	783	T/S ROAD CALL -FOUND CRACKED COOLANT TANK -ORDERED	ON	
						OPERATOR COMPLAINT
1710189	2	11/27/2017	679	TROUBLESHOOT ROAD CALLRADIATOR LEAKINGNO COOL	ANT CODE P	
PT1104	8020		LANEOUS Travel Til	· · · · · · · · · · · · · · · · · · ·	3	<u>Cause-Reason</u>
Work Order #		Close Date	Employee#	Description of Work		OUTSIDE REPAIR
1503335	3	03/10/2015	702	PICKUP CAR		
						OUTSIDE REPAIR
1503335	3	03/10/2015	783	PICKUP CAR		
						OPERATOR COMPLAINT
1912169	6	08/14/2019	848	PICK UP VEHICLE FROM ELPIX		
PT1104	8060	DRIVE	TO DEALER	Total Line Count for System Code 8060 :	2	<u>Cause-Reason</u>
Work Order #	Line#		Employee#	Description of Work		TRANSPORT
1503335	2	03/10/2015	<u>⊏πρισγεе#</u> 770	TRANSPORT TO DEALER		
1000000	_	00/10/2010	770	TO MOTOR TO DEALLY		OPERATOR COMPLAINT
4007447	0	00/47/0040	700	DDIVE TO DEALED DDOD OFF FOR WARDANITY BERAIR		OPERATOR COMPLAINT
1307447	2	06/17/2013	736	DRIVE TO DEALER-DROP OFF FOR WARRANTY REPAIR		

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BUS#	SYS Code	SYS C	ode Description			
PT1104	9103	4,000	WILE PM CARS	Total Line Count for System Code 9103:	6	Cause-Reason
Work Order	# Line#	Close Date	Employee#	Description of Work		OPERATOR COMPLAINT
1709430		05/31/2017	746	4K MILE PM CARS		
						SCHEDULED SERVICE
1617661	1	12/21/2016	746	4K MILE PM CARSCOMPLETED		
						SCHEDULED SERVICE
1901494	1	01/23/2019	746	4K MILE PM CARSCOMPLETED		
						SCHEDULED SERVICE
1417998	1	02/25/2015	746	4K MILE PM-COMPLETE		
						SCHEDULED SERVICE
1111037	1	12/27/2011	736	4K mile PM CARS		
						SCHEDULED SERVICE
1305593	1	05/14/2013	746	4K MILE PM CARS		
PT1104	9108	8,000	WILE PM CARS	Total Line Count for System Code 9108:	7	<u>Cause-Reason</u>
Work Order	# Line#	Close Date	Employee#	Description of Work		SCHEDULED SERVICE
1704392	1	03/15/2017	746	8K MILE PM CARSCOMPLETED		
						SCHEDULED SERVICE
1310129	1	08/15/2013	736	8K MILE PM CARS		
						SCHEDULED SERVICE
1906882	1	04/11/2019	746	8K MILE PM CARSCOMPLETED		
						SCHEDULED SERVICE
1203459	1	03/14/2012	736	8K mile PM CARS		
						SCHEDULED SERVICE
1203459	1	03/14/2012	746	8K mile PM CARS		
						SCHEDULED SERVICE
1509412	1	06/30/2015	746	8K MILE PM CARS		
						SCHEDULED SERVICE
1717497	1	09/28/2017	746	8,000 MILE PM CARS		

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BUS# SY	/S Code	SYS C	ode Description			
PT1104	9112	12,000	MILE PM CARS	Total Line Count for System Code 9112:	5	Cause-Reason
Work Order # 1207953	Line# 1	Close Date 06/01/2012	Employee# 736	<u>Description of Work</u> 12K mile PM CARS		SCHEDULED SERVICE
1314552	1	11/13/2013	770	12K MILE PM CARS		SCHEDULED SERVICE
1801108	1	01/18/2018	746	12K MILE PM CARSCOMPLETED		SCHEDULED SERVICE
						SCHEDULED SERVICE
1514054	1	10/08/2015	746	12K MILE PM CARS		SCHEDULED SERVICE
1923285	1	12/31/2019	849	12K MILE PMCOMPLETED		
PT1104	9116	16,000	MILE PM CARS	Total Line Count for System Code 9116:	4	<u>Cause-Reason</u>
Work Order # 1600244	<u>Line#</u> 1	Close Date 01/08/2016	Employee# 746	Description of Work 16K MILE PM CARS-COMPLETED		SCHEDULED SERVICE
1211459	1	08/03/2012	746	16Kmile PM CARS		SCHEDULED SERVICE
1810696	1	05/22/2018	746	16K MILE PM CARSCOMPLETED		SCHEDULED SERVICE
1401805	1	02/13/2014	746	16K MILE PM CARS		SCHEDULED SERVICE
PT1104	9120		MILE PM CARS	Total Line Count for System Code 9120 :	5	Cause-Reason
Work Order # 1215441	Line# 1	Close Date 10/29/2012	Employee# 746	Description of Work 20.000 pm completed		SCHEDULED SERVICE
1818502	1	09/04/2018	746	20.000 MILE PM		SCHEDULED SERVICE
						SCHEDULED SERVICE
1604207	1	03/24/2016	746	20.000 MILE PM CARS		SCHEDULED SERVICE
1405659	1	04/28/2014	779	20K MILE PM CARS		SCHEDULED SERVICE
1405659	1	04/28/2014	746	20K MILE PM CARS		

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BUS# SY	S Code	SYS Co	de Description			
PT1104	9124	24,000 N	MILE PM CARS	Total Line Count for System Code 9124 :	4	Cause-Reason
Work Order #	Line#	Close Date	Employee#	Description of Work		OPERATOR COMPLAINT
1613407	1	09/20/2016	679	24.000 MILE PM		
						SCHEDULED SERVICE
1824241	1	11/08/2018	746	24K MILE PM CARS		
						SCHEDULED SERVICE
1301123	1	02/07/2013	746	24K MILE PM CARS		
						SCHEDULED SERVICE
1411962	1	08/22/2014	746	24K MILE PM CARS-NEEDS OIL/FILTER CHANGED-NIS		
PT1104	9400	IN SERV	ICE P.M.	Total Line Count for System Code 9400 :	1	Cause-Reason
Work Order #	Line#	Close Date	Employee#	Description of Work		SCHEDULED SERVICE
1108310	1	09/28/2011	786	IN SERVICE PM-Canciever needs install		

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BUS# S	YS Code	SYS C	ode Description			
PT1104	9700	TEST F	RUN/ROAD TEST	Total Line Count for System Code 9700:	40	Cause-Reason
Work Order # 1710189	Line# 4	Close Date 11/27/2017	Employee# 679	Description of Work ROAD TESTOK		OPERATOR COMPLAINT
1901494	4	01/23/2019	746	ROAD TEST		SCHEDULED SERVICE
1517917	6	12/28/2015	795	ROAD TEST-OK		OPERATOR COMPLAINT OPERATOR COMPLAINT
1709430	2	05/31/2017	746	ROAD TESTOK		OPERATOR COMPLAINT
1607384	3	06/02/2016	823	ROAD TEST		SCHEDULED SERVICE
1405659	3	04/28/2014	746	ROAD TEST-OK		SCHEDULED SERVICE
1401805	3	02/13/2014	746	ROAD TEST		OPERATOR COMPLAINT
1818502 1203459	14 2	09/04/2018	746 746	ROAD TEST road test		SCHEDULED SERVICE
1509412	2	06/30/2015	746	ROAD TEST		SCHEDULED SERVICE
1801108	2	01/18/2018	746	ROAD TEST		SCHEDULED SERVICE
1806650	2	04/06/2018	783	ROAD TESTOK		OPERATOR COMPLAINT
1305593	4	05/14/2013	746	ROAD TEST-OK		SCHEDULED SERVICE SCHEDULED SERVICE
1401805	5	02/13/2014	746	ROAD TEST		SCHEDULED SERVICE
1824241	4	11/08/2018	746	ROAD TESTED		OPERATOR COMPLAINT
1307208	4	06/13/2013	746	ROAD TEST-OK		SCHEDULED SERVICE
1211459	2	08/03/2012	746	road test-ok		OPERATOR COMPLAINT
1306952	5	06/08/2013	746	ROAD TESTED-OK		

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BUS# S	YS Code	SYS Co	ode Description			
PT1104	9700	TEST R	UN/ROAD TEST	Total Line Count for System Code 9700 :	40	Cause-Reason
Work Order # 1301123	Line# 2	Close Date 02/07/2013	Employee# 746	Description of Work ROAD TEST-OK		SCHEDULED SERVICE
1607384	9	06/02/2016	823	ROAD TEST		OPERATOR COMPLAINT
1617661	3	12/21/2016	746	ROAD TEST		SCHEDULED SERVICE
1704392	4	03/15/2017	746	ROAD TESTOK		SCHEDULED SERVICE
1717497	3	09/28/2017	746	ROAD TEST		SCHEDULED SERVICE
1411962	2	08/22/2014	746	ROAD TEST		SCHEDULED SERVICE
1514054	6	10/08/2015	746	ROAD TEST-OK		SCHEDULED SERVICE OPERATOR COMPLAINT
1806005	5	04/04/2018	746	ROAD TEST		SCHEDULED SERVICE
1906882	5	04/11/2019	746	ROAD TESTOK		OPERATOR COMPLAINT
1417557	3	12/01/2014	770	ROAD TEST		OPERATOR COMPLAINT
1300306	4	01/14/2013	746	road test-ok		SCHEDULED SERVICE
1411962	5	08/22/2014	746	ROAD TEST-OK		SCHEDULED SERVICE
1604207	3	03/24/2016	746	ROAD TEST		OPERATOR COMPLAINT
1307447	3	06/17/2013	736	ROAD TEST-PICK UP FROM DEALER, CHK OVER-OK		OPERATOR COMPLAINT
1717801	3	10/03/2017	786	ROAD TEST		SCHEDULED SERVICE
1810696	4	05/22/2018	746	ROAD TESTOK		SCHEDULED SERVICE
1514054	4	10/08/2015	746	ROAD TEST		SCHEDULED SERVICE
1215441	2	10/29/2012	746	road test		

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BUS# SY	S Code	SYS Co	de Description			
PT1104	9700	TEST R	UN/ROAD TEST	Total Line Count for System Code 9700:	40	Cause-Reason
Work Order #	Line#	Close Date	Employee#	Description of Work		OPERATOR COMPLAINT
1605091	5	04/13/2016	823	RUN /DRIVE TEST		
						OPERATOR COMPLAINT
1412811	5	09/10/2014	747	ROAD TEST-WASHED MOTOR		
						SCHEDULED SERVICE
1600244	3	01/08/2016	746	ROAD TEST		
						OPERATOR COMPLAINT
1510972	3	08/25/2015	770	ROAD TEST		